**Library Impact Survey: Interview form**

*Thank you for agreeing to be interviewed. Your contribution will give us a better understanding of the value and impact that library & knowledge services have on health care services and will contribute to the future development of services.*

Staff group

1. **What would you class as your main professional group?**

* Additional Clinical Services
* Administrative & Clerical
* Allied Health Professionals
* Estates & Ancillary
* Healthcare Scientists
* Medical & Dental
* Nursing & Midwifery
* Scientific & Technical
* Students
* ✓Other: Managerial

Service provided

**2 Can I clarify which library & knowledge service you recently used?**

     Literature search service

**3 Can you briefly describe what the library & knowledge service was requested to do / or what role the member of library & knowledge staff played in the activity?**

     Literature search requested on ‘Size, environment and staffing of adult mental health wards’ – articles in English published between 1998 and 2018

**4 How have you used this information or learning?**

The search was requested as part of business case for the building of 2 new adult mental health wards. Staffing ratios and staffing/skill mix for the new wards are included in this. Although the final decision is currently deferred because of changes within trust (new chief executive) and financial constraints, the evidence and guidance will inform discussions with the architects, how plans will fit the proposed site and cost considerations**.**

**5 Did the information or library service provided help**

* Confirm prior knowledge or refresh your memory
* ✓Gain new knowledge
* Generate new ideas
* Update skills
* Gain new skills
* Improve your confidence
* ✓Save your time
* None of the above

Quality

**6 On a scale of 1-5 (1=low and 5=high)**

**How relevant was the service to your needs? 5**

**7 Using the same scale 1-5 (1=low and 5=high)**

**How much time did the service save you? 5**

Contribution to impact

**8 Please consider the possible outcomes below and please tell me if the library & knowledge service use has contributed to the impact in any way?**

* Contributed to personal or professional development
* ✓ Contributed to service development or delivery

If we contributed to service development or delivery, are you able to tell us how this was achieved?

Although the wards are still in at the consideration/development stage, when they are built the literature search will have contributed to their design and effectiveness. The search has helped identify gaps in existing services.

* Facilitated collaborative working
* ✓ Improved the quality of patient care

If we helped improve the quality of patient care are you able to tell us how this was achieved?

(see under value for money) – it is anticipated that patient recovery time will be shorter

* ✓More informed decision making

If we helped inform decision making are you able to tell us how this was achieved?

Provided robust evidence for ward sizes and design and staffing mix and levels.

* Reduced risk or improved safety

If we helped improve safety or reduce risk are you able to tell us how this was achieved?

* ✓Saved money or contributed to financial effectiveness

If we helped saved money are you able to tell us – or help us estimate – how much money has been saved?

The search helped ensure that the new development would provide value for money. It provided evidence and guidance on maximum number of beds per ward and also the staffing and skill mix needed to support patient recovery and shorten the length of stay for mental health inpatients. If this can be achieved it will shorten waiting lists for those needed inpatient treatment, prevent escalation of illness for patients and reduce pressure on the crisis team. Although not saving money

Final words

**9 How would you sum up the impact of the service received?**

**10 Is there any other comment you would like to add?**